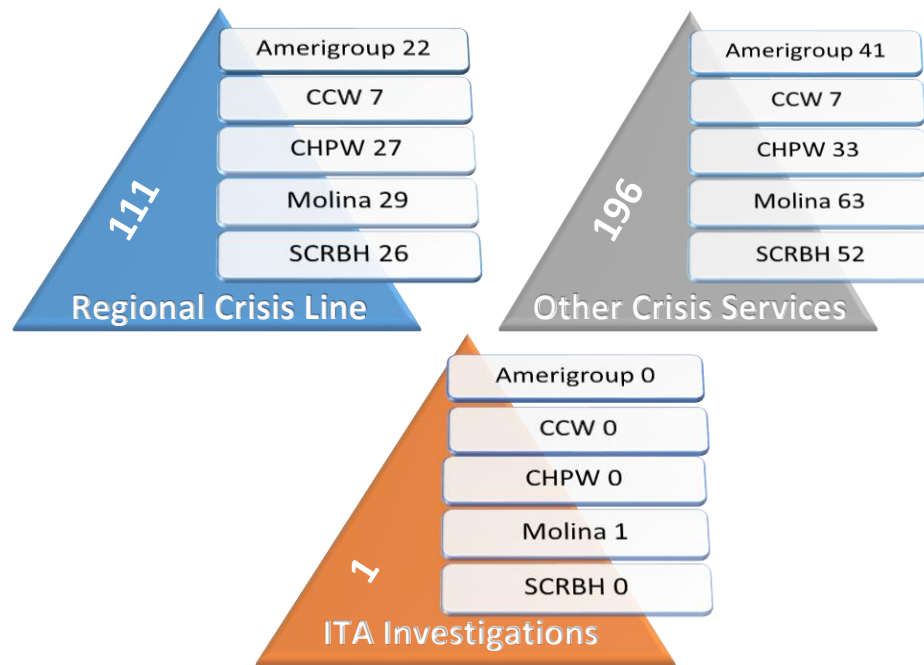




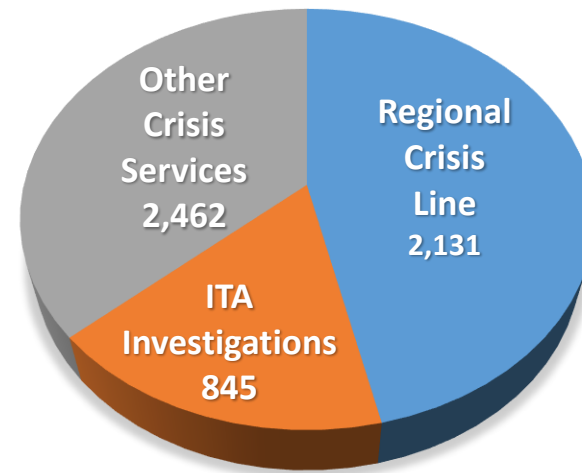
CRISIS DATA DASHBOARD – QUARTER 2 OF 2024

As of 8/15/2024

NUMBER OF HIGH UTILIZERS

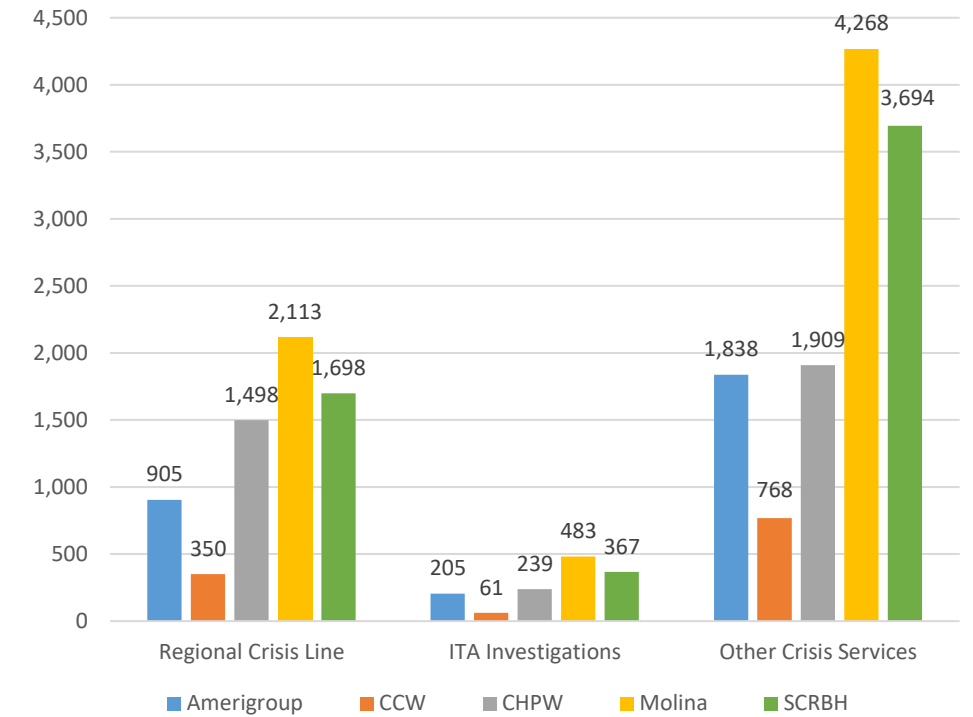


NUMBER OF INDIVIDUALS SERVED



6,822 Total Individuals Served by Unique Episode

SERVICES PROVIDED BY ELIGIBILITY



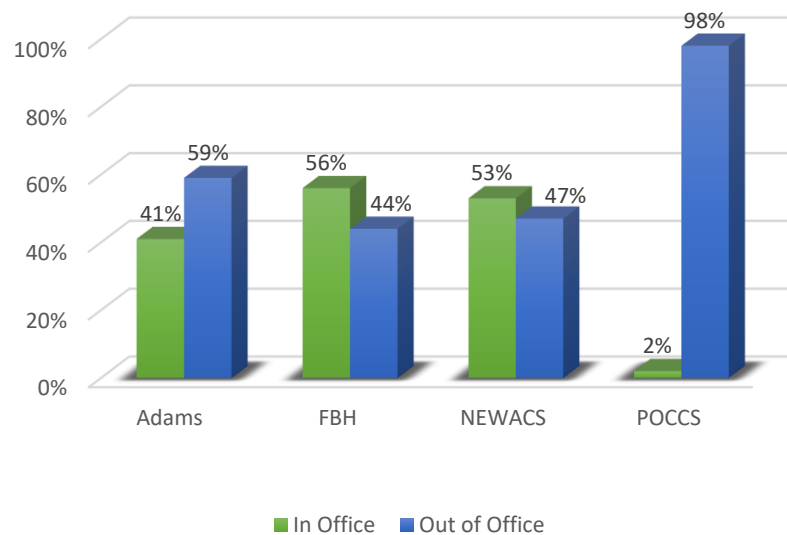
308 High Utilizers

10,676 Regional Crisis Hotline Calls

5,402 Total Individuals Served

20,396 Total Services Provided

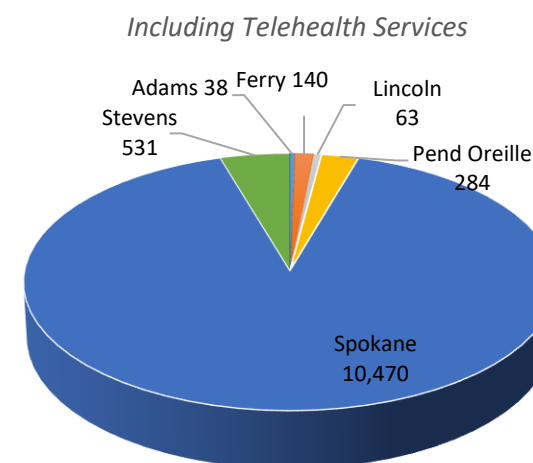
PLACE OF SERVICE



REGIONAL CRISIS HOTLINE

	Percent of Abandoned Calls (5% or less)	Average Answer Time (under 30 seconds)
April	0.14%	23 secs
May	0.14%	24 secs
June	0.05%	17 secs

MOBILE RAPID RESPONSE ENCOUNTERS



INVESTIGATION OUTCOMES

