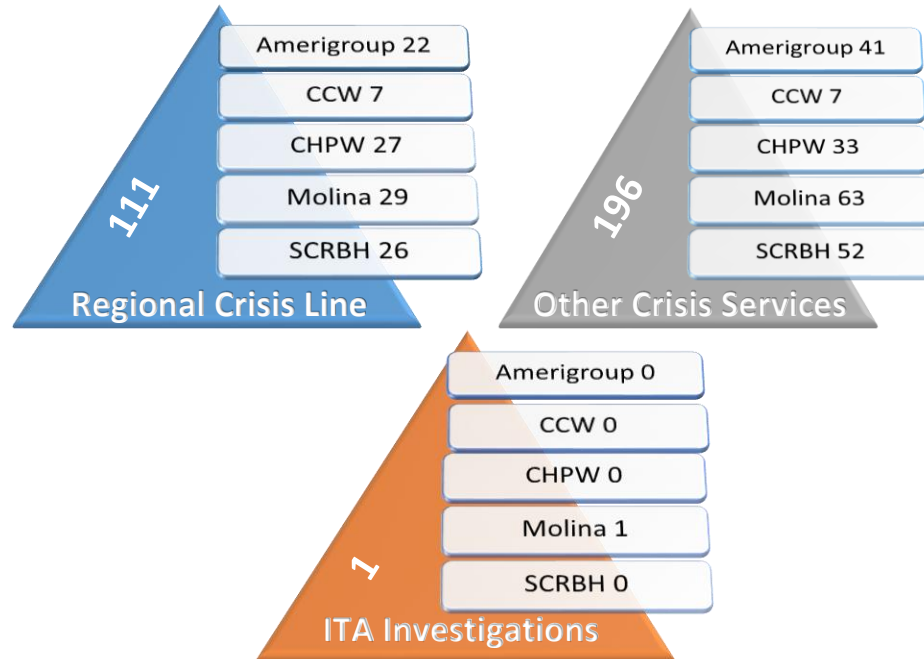




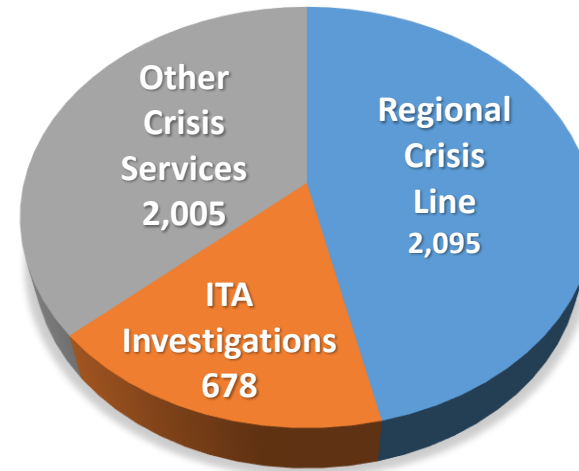
CRISIS DATA DASHBOARD – QUARTER 2 OF 2023

As of 8/22/23

NUMBER OF HIGH UTILIZERS

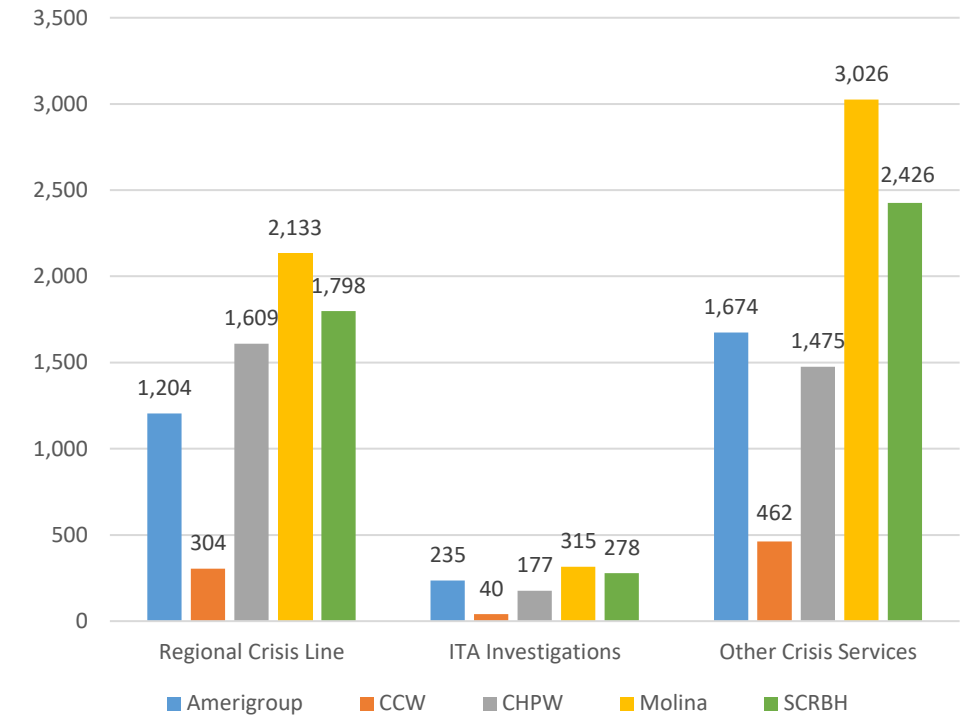


NUMBER OF INDIVIDUALS SERVED



5,870 Total Individuals Served by Unique Episode

SERVICES PROVIDED BY ELIGIBILITY



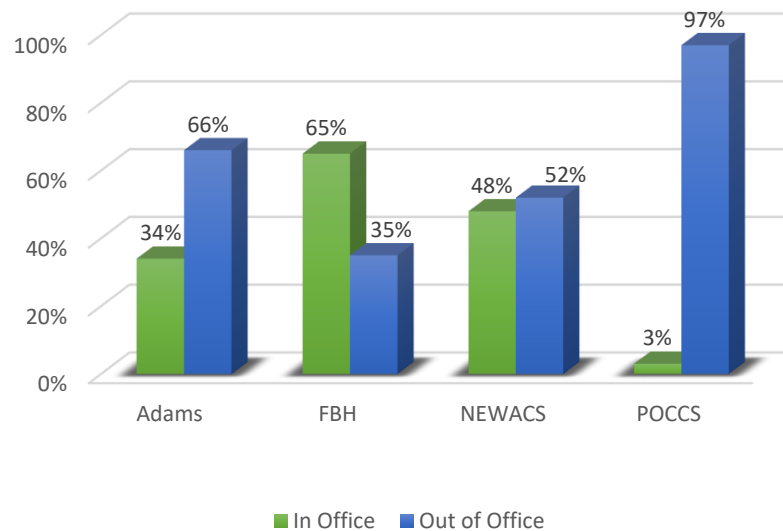
308 High Utilizers

11,714 Regional Crisis Hotline Calls

4,778 Total Individuals Served

17,156 Total Services Provided

PLACE OF SERVICE

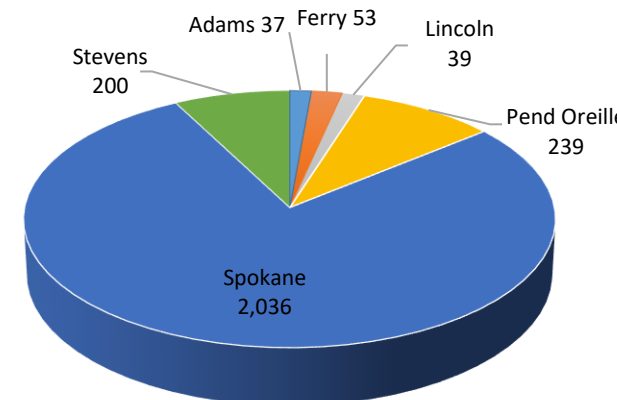


REGIONAL CRISIS HOTLINE

	Percent of Abandoned Calls (5% or less)	Average Answer Time (under 30 seconds)
April	0.05%	12 secs
May	0.22%	13 secs
June	0.08%	13 secs

MOBILE CRISIS RESPONSE ENCOUNTERS

Including Telehealth Services



INVESTIGATION OUTCOMES

