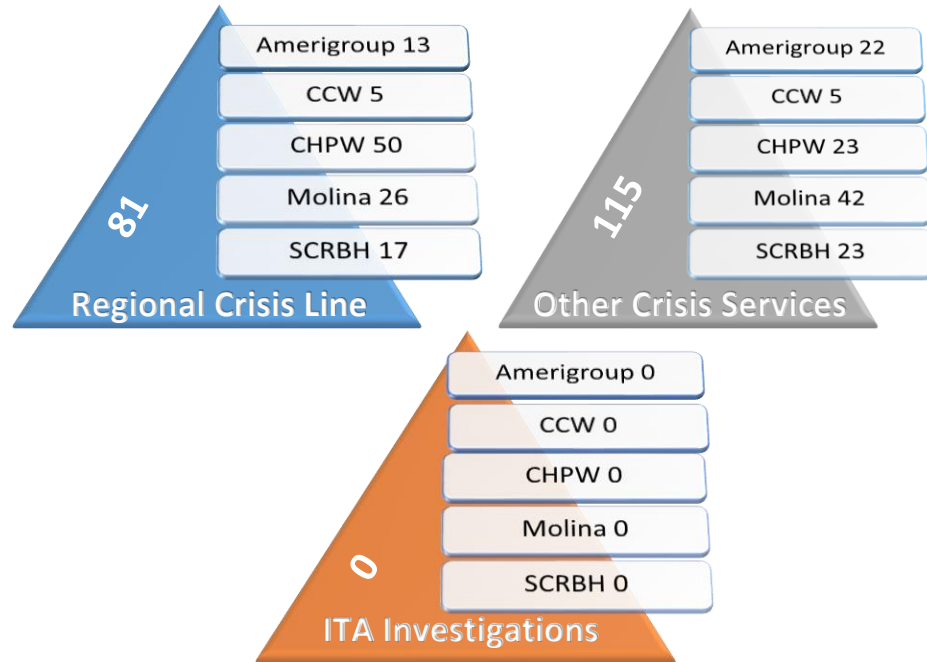




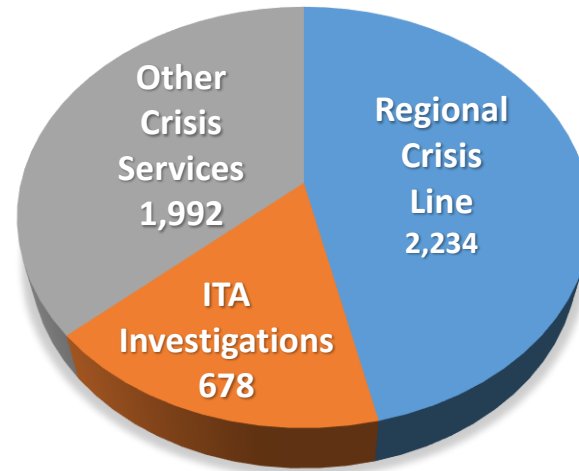
CRISIS DATA DASHBOARD – QUARTER 1 OF 2023

As of 5/17/2023

NUMBER OF HIGH UTILIZERS

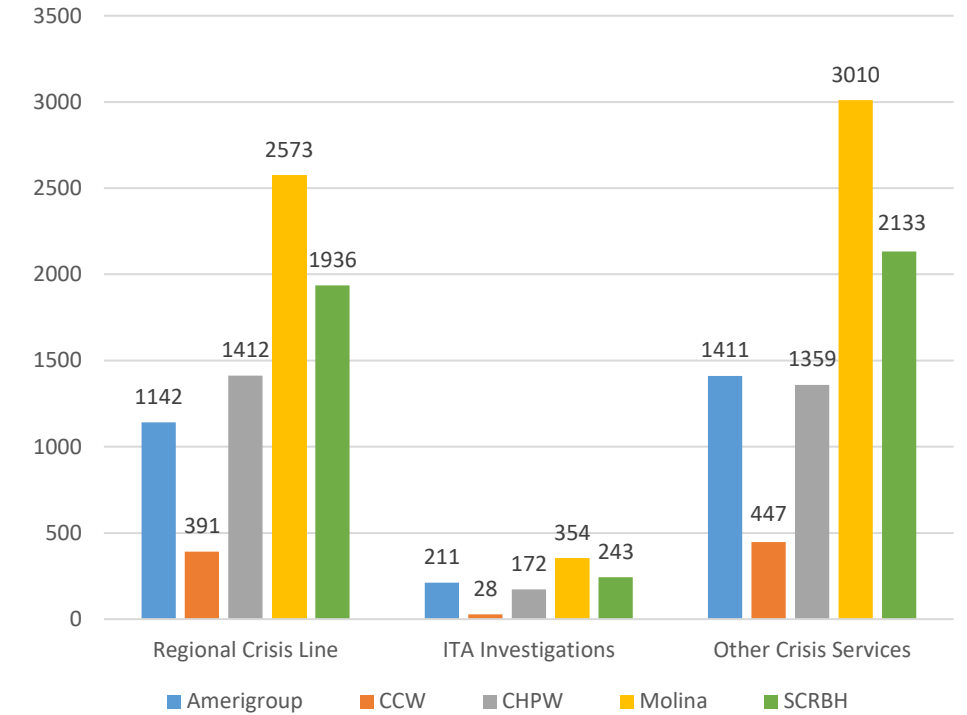


NUMBER OF INDIVIDUALS SERVED



5,969 Total Individuals Served by Unique Episode

SERVICES PROVIDED BY ELIGIBILITY



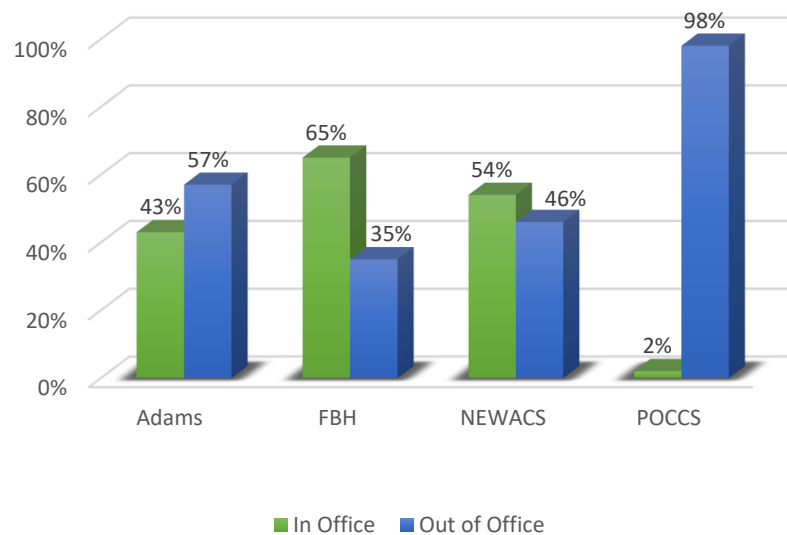
196 High Utilizers

11,153 Regional Crisis Hotline Calls

5,969 Total Individuals Served

16,822 Total Services Provided

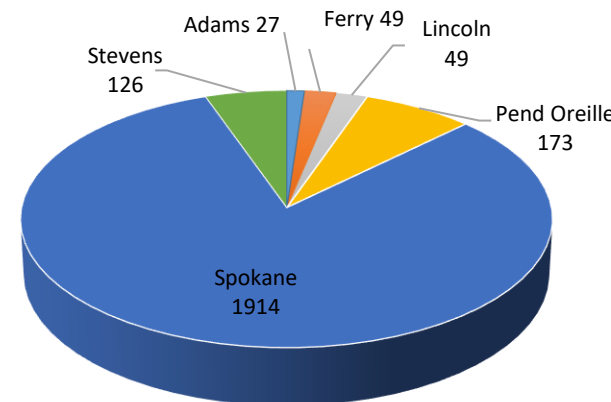
PLACE OF SERVICE



REGIONAL CRISIS HOTLINE

	Percent of Abandoned Calls (5% or less)	Average Answer Time (under 30 seconds)
January	0.26%	11 secs
February	0.06%	11 secs
March	0.13%	12 secs

MOBILE CRISIS RESPONSE ENCOUNTERS



INVESTIGATION OUTCOMES

