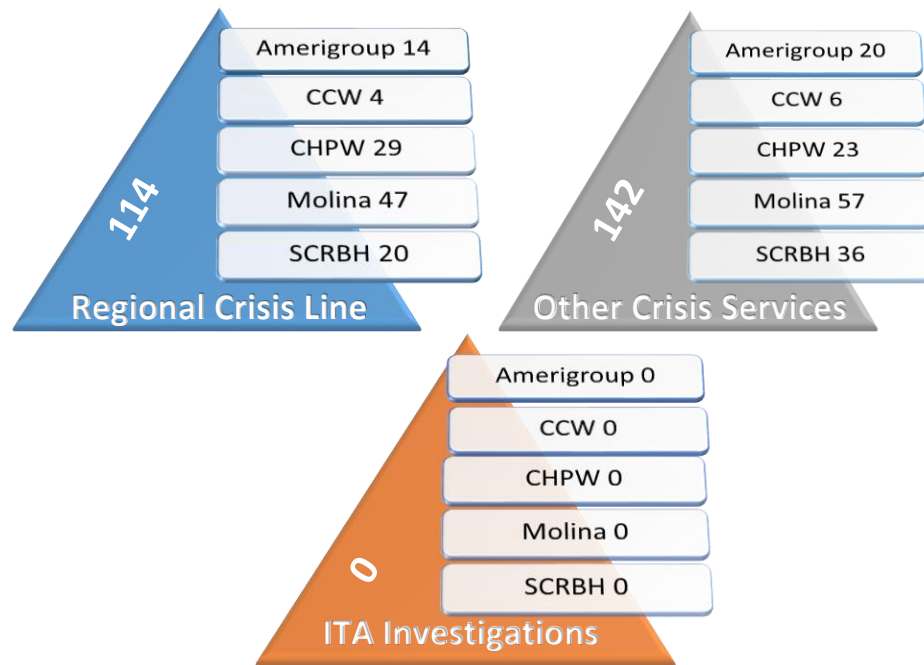




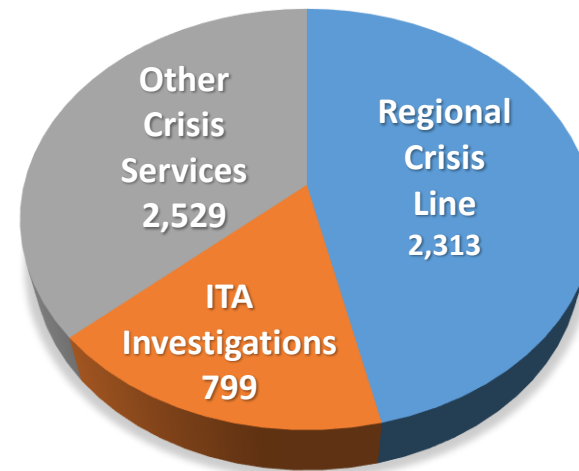
# CRISIS DATA DASHBOARD – 2022 Fourth Quarter Reports

As of 4/3/2023

NUMBER OF HIGH UTILIZERS

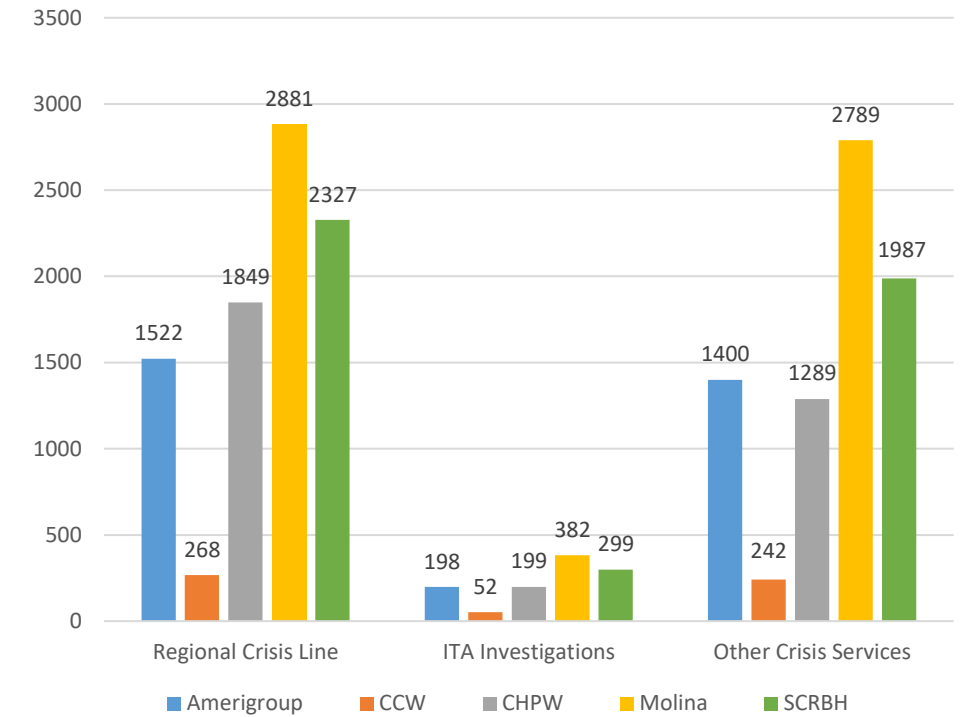


NUMBER OF INDIVIDUALS SERVED



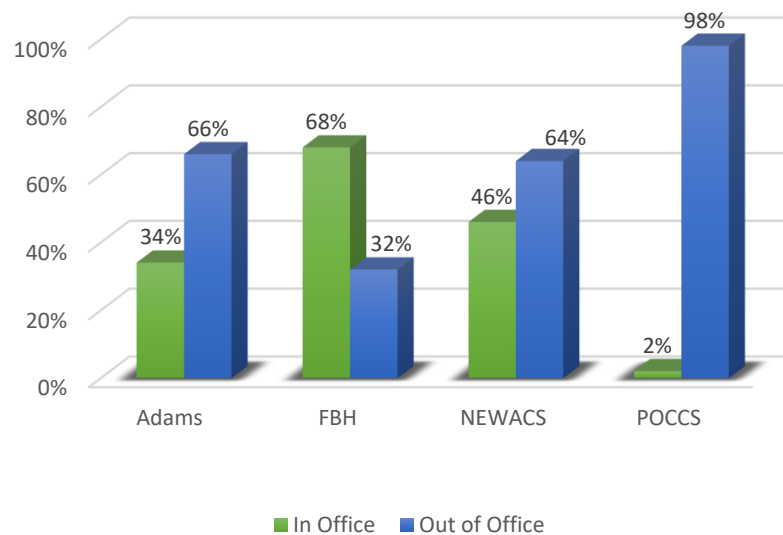
5,641 Total Individuals Served by Unique Episode

SERVICES PROVIDED BY ELIGIBILITY



<b>256</b> High Utilizers	<b>11,301</b> Regional Crisis Hotline Calls	<b>5,641</b> Total Individuals Served	<b>17,684</b> Total Services Provided
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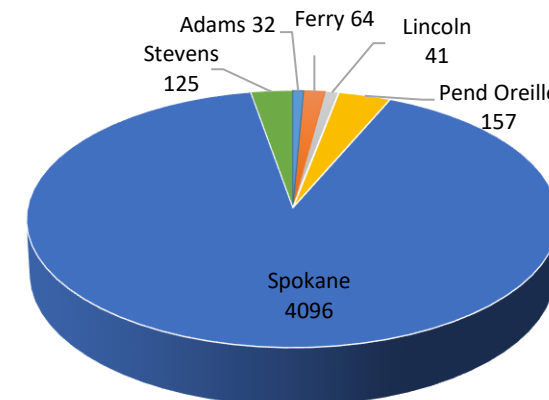
PLACE OF SERVICE



REGIONAL CRISIS HOTLINE

	Percent of Abandoned Calls (5% or less)	Average Answer Time (under 30 seconds)
<b>October</b>	<b>0.20%</b>	<b>13 secs</b>
<b>November</b>	<b>0.14%</b>	<b>11 secs</b>
<b>December</b>	<b>0.19%</b>	<b>12 secs</b>

MOBILE CRISIS RESPONSE ENCOUNTERS



INVESTIGATION OUTCOMES

