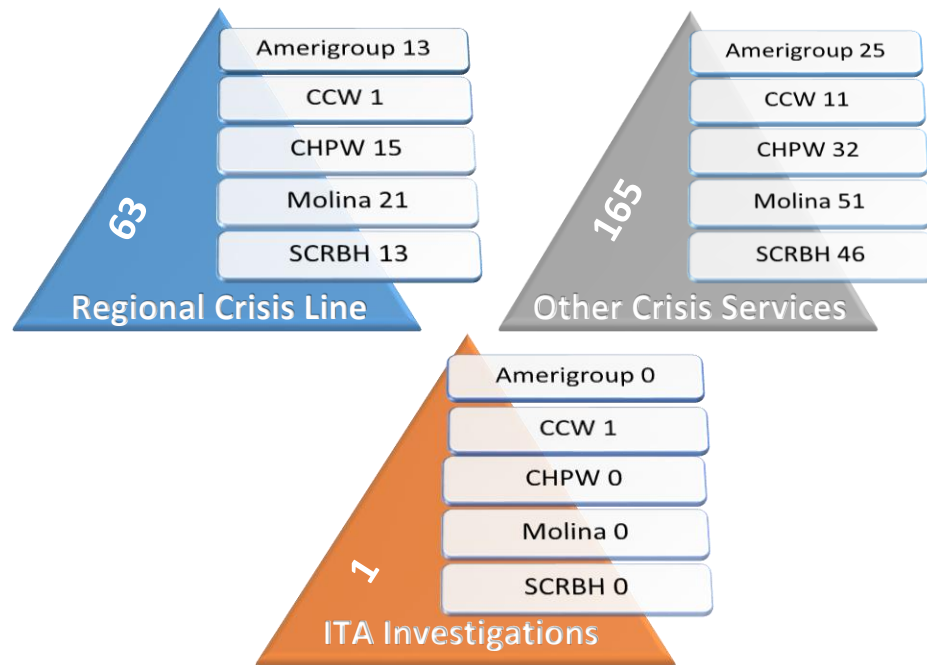




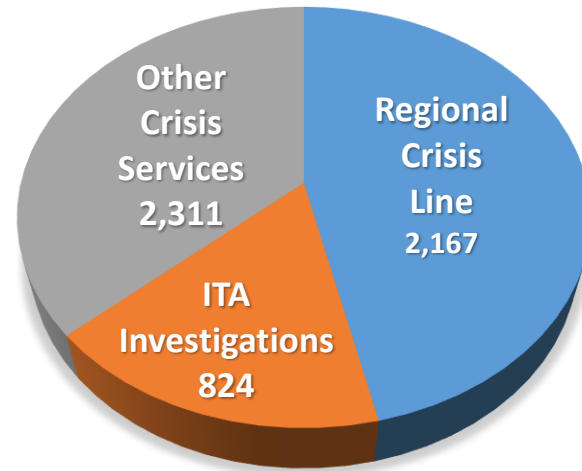
CRISIS DATA DASHBOARD – QUARTER 1 OF 2024

As of 5/14/2024

NUMBER OF HIGH UTILIZERS

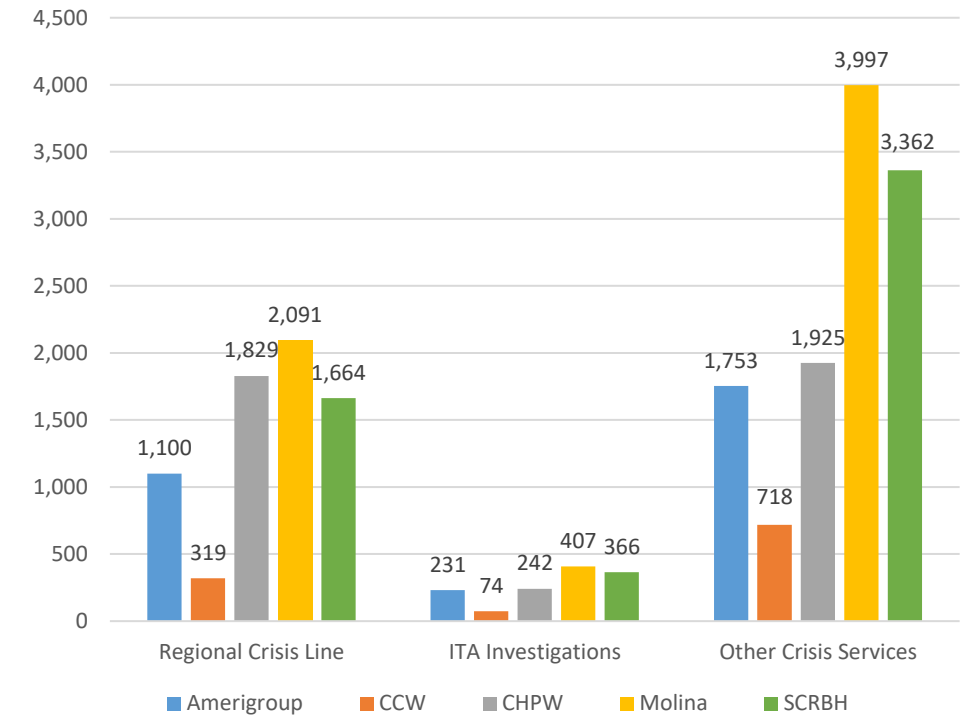


NUMBER OF INDIVIDUALS SERVED



6,686 Total Individuals Served by Unique Episode

SERVICES PROVIDED BY ELIGIBILITY



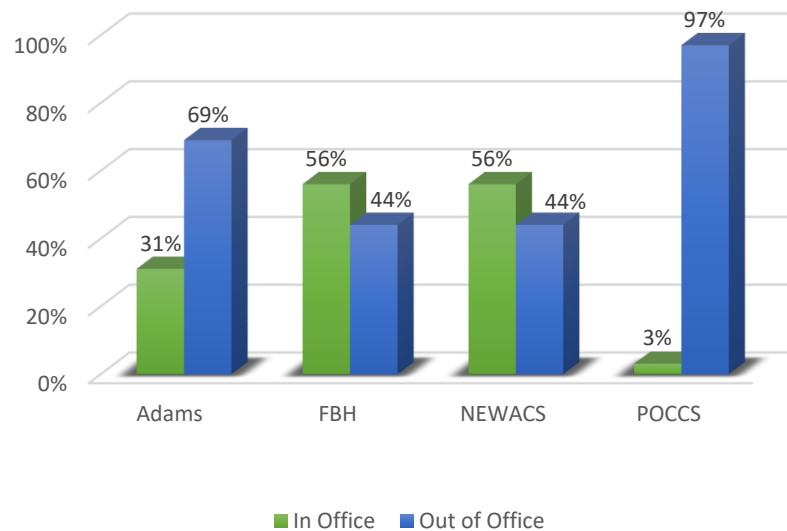
229 High Utilizers

11,841 Regional Crisis Hotline Calls

5,302 Total Individuals Served

20,078 Total Services Provided

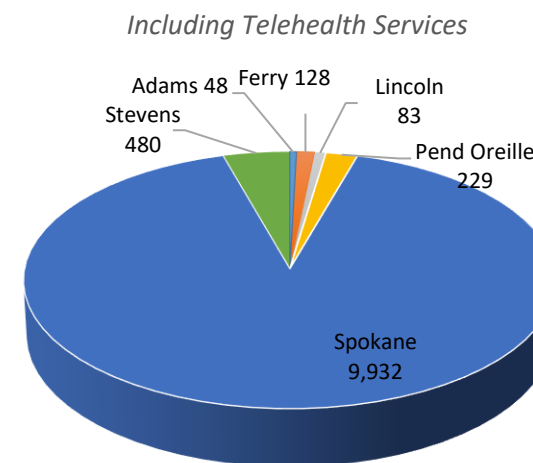
PLACE OF SERVICE



REGIONAL CRISIS HOTLINE

| | Percent of Abandoned Calls (5% or less) | Average Answer Time (under 30 seconds) |
|----------|---|--|
| January | 0.12% | 25 secs |
| February | 0.08% | 22 secs |
| March | 0.25% | 22 secs |

MOBILE CRISIS RESPONSE ENCOUNTERS



INVESTIGATION OUTCOMES

