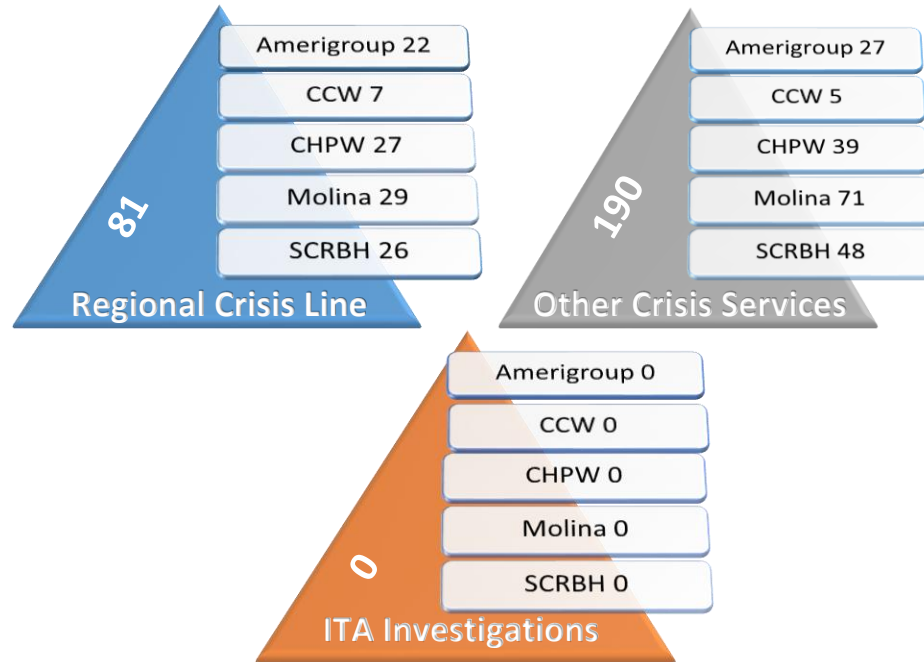




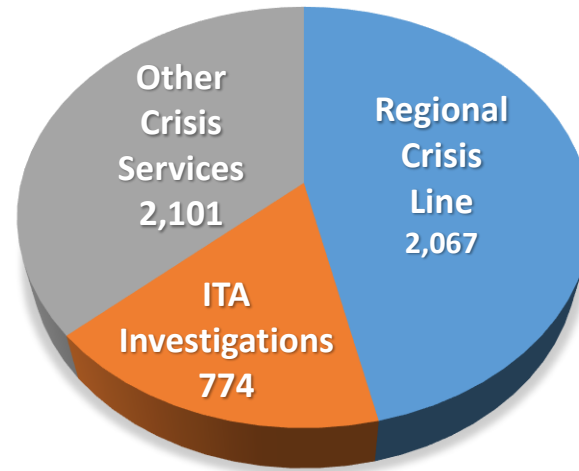
# CRISIS DATA DASHBOARD – QUARTER 4 OF 2023

As of 2/27/2024

NUMBER OF HIGH UTILIZERS

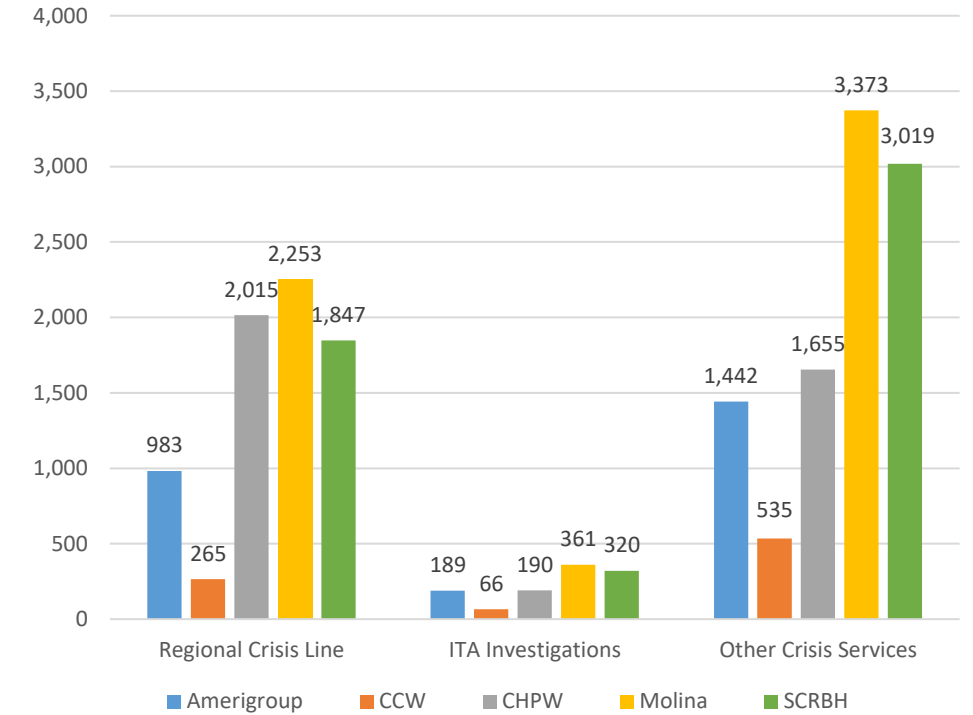


NUMBER OF INDIVIDUALS SERVED



6,066 Total Individuals Served by Unique Episode

SERVICES PROVIDED BY ELIGIBILITY



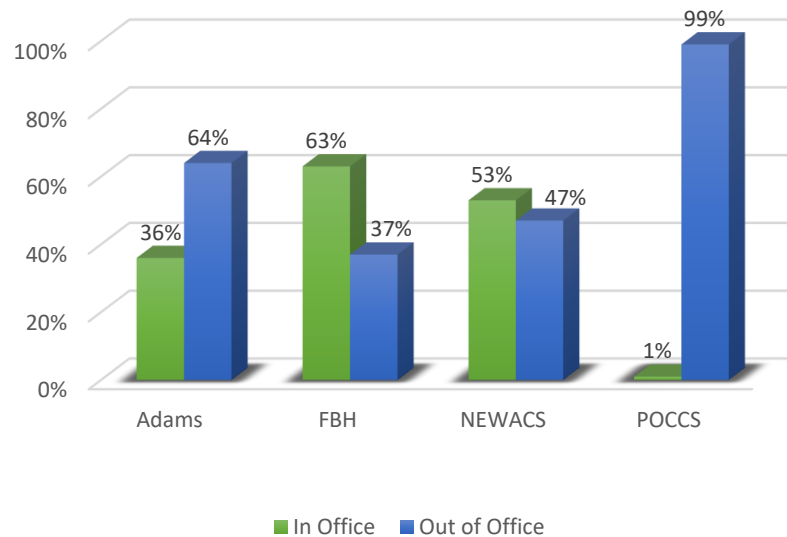
**271** High Utilizers

**11,993** Regional Crisis Hotline Calls

**4,942** Total Individuals Served

**18,513** Total Services Provided

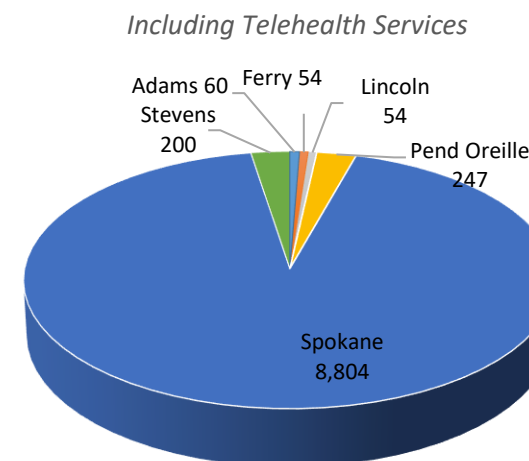
PLACE OF SERVICE



REGIONAL CRISIS HOTLINE

	Percent of Abandoned Calls (5% or less)	Average Answer Time (under 30 seconds)
<b>October</b>	<b>0.19%</b>	<b>16 secs</b>
<b>November</b>	<b>0.27%</b>	<b>27 secs</b>
<b>December</b>	<b>0.14%</b>	<b>25 secs</b>

MOBILE CRISIS RESPONSE ENCOUNTERS



INVESTIGATION OUTCOMES

