

988 Legislative Updates

Spokane County Regional Interlocal Leadership Structure
June 9th, 2023 Meeting

Megan Celedonia, Office of Governor Jay Inslee
988 Hotline and Behavioral Health Coordinator

— OFFICE OF GOVERNOR JAY INSLEE —



988 Coordinator

- Position created in 1477 and extended in 1134
- Oversee statewide implementation of 988 with BH partners
- Collaborate with lead state agencies accountable for the work
- Create infrastructure to support a large cross agency project
- Work closely with CRIS and related committees
- Communicate on statewide implementation
- Work with a lot of stakeholders
- 911 Advisory Committee voting member



Today

- Federal legislation 2020
- Washington passed HB1477 in 2021
- 988 went live in all states on July 16, 2022
- Washington passed 988 related legislation in 2023
 - HB1134
 - SB5120



National Level

- July 2020 – Federal legislation to designate 9-8-8 as the number to call to reach the National Suicide Prevention Lifeline (NPSL)
- The Lifeline is the national network that provides free and confidential emotional support services for people in crisis 24/7 since 2005
- 1-800-273-TALK



Preferred State

Someone to call
(988)



Someone to
Respond



A Place to Go



1477 – Funding Focus



1477

- Enables 988 as number to call
- Establishes call center hubs to answer calls, coordinate response, and link to follow up care
- Creates next-day appointments
- Requires development of new technology – calls, interoperability, triage
- Creates service fee to fund implementation (calls, staff, services)
- Establishes stakeholder infrastructure (CRIS) to develop implementation recommendations



1134

Someone to call
(988)



A Place to Go



HB 1134

1. Adjusts some deadlines and requirements in 1477
2. Expands Mobile Crisis Response Capacity
 - Increases current Mobile Rapid Response Teams capacity
 - Creates new Community Based Response Teams
 - Establishes response metrics to improve timeliness
 - Pay for performance approach



HB 1134

3. Creates Crisis Workforce and Regional Training Collaboratives
 - BHASOs, UW, HCA, 988 Coordinator and others to support assessment and recommendations for workforce and training collaboratives
 - Requires annual forum to share regional solutions
4. Establishes Liability protections related to dispatching decisions and call transfers between 911 and 988
5. 988 Promotion Requirements
6. Training
7. Best practices for reaching the most at risk



HB 1134

- Supports payment for co-location programs
- Requires a percentage of the tax be spent on mobile crisis response teams affiliated with a tribe in Washington



SB5120

Someone to call
(988)



Someone to
Respond



A Place to Go



SB 5120

Establishes a new facility type – the 23-hour Crisis Relief Center

- Provides a place to go when in behavioral health crisis
- Accepts walk ins and drop offs from first responders, DCRs, MCR teams, and referrals through 988 system
- 24 hours, 7 days per week
- No medical clearance
- 90% acceptance required
- Can transfer when medically appropriate
- Ability to dispense medications
- DOH to complete licensure/certification process by Jan. 2024



SB 5120

- DOH to convert crisis triage facilities to crisis stabilization units
- Ensure center services are eligible for Medicaid
- Track and analyze data from facilities



Funding (Tax, State, Federal)

- Continued funding for mobile rapid crisis response and new community-based teams (teams and HCA infrastructure)
 - Includes requirements for supporting teams with tribes
- Continued funding for funding 988 call centers
- New funding for the 988 technical solution
- New funding to support regional workforce and training collaboratives
- Funding to support 23-hour crisis facility licensure and certification
 - no capital or operational funds



988 Successes

- Cross Agency Project Structure implemented
- Several FTE hired between DOH and HCA to support 988 work
- 988 call centers funded and operating. Call center data shows over 90% answer rates for our state. National data a bit lower.
- Native and Strong 988 Line went live in WA
- Final Technical and Operational Plan approved - under OCIO oversight
- RFI released last month
- Next day appointments went live in January
- Dispatch protocols and Crisis System Best Practice guides ready July 2023



1134 New Work

- NSPLs to submit 911/988 protocols
- BHASOs – dispatching rapid teams and comm teams

- Fund the platform 7/1/2024

- DOH, HCA, NSPLS, BHASOs
- Reports and client level data

Protocols
911/988
NSPL/BHASO

Call Center
Platform

Data Sharing
Agreements

Co-location

Hubs
Rules
Designation

DOH

- Rules 1/1/2025
- Designation 1/1/2026

988
Outreach
and
Education

Training

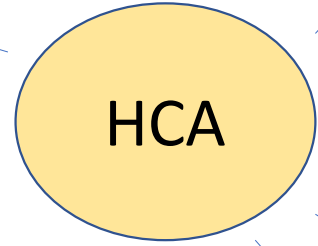
NSPL
Funding, data
monitoring/
reporting

- Outpatient
- Discharge info
- 988 statewide media campaign
- Social Media

- Update minimum training standards
- Agricultural trainings for hubs

- Provide 988 services
- Spanish interpreters and staff
- Collecting and reporting data

1134 New Work



- Work plans
- Timelines
- Funding

Best Practices high risk

- Veterans, disabled, LGBTQ, people of color, youth, agriculture, AI/AN

Mobile Response
1. Expanded
2. Community

Create new program, standards

- Establish Comm. MCR standards
- Rural standards

Technology Solution

- Continuing tech work

Establishment grants

- Award grants to build capacity for qualifying teams.

Regional Collaboratives w/BHASOs, BHI, WA Council, 988 Coord.

Develop rates, options and enhancements

- Contract w/ actuaries
- Develop options for payment mechanisms/ rate levels
- Conduct analysis

- Assessment, recommendations for workforce and training collaboratives
- annual forum – regional solutions

Reports

- Payment options report
- Review of endorsed teams

Performance Program/Payments

- Establish performance program
- Issue Payments
- Issue Enhanced payments

Medicaid Match

- Ensure maximizing MM

HB 1004

- Authorizes cities, counties, towns and agencies to erect informational signs near or attached to bridges about the hazards of jumping.
- Prior to contracting for any new bridge project, requires port districts, railroad corporations, and certain agencies to consider signage to address the hazards of diving or jumping off the bridge as part of the contract.
- Signage may include the 988 suicide prevention hotline.



Thank you!

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