

# SPOKANE COUNTY COMMUNITY SERVICES, HOUSING, AND COMMUNITY DEVELOPMENT DEPARTMENT Kathleen Torella, Director

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# Spokane County Regional Behavioral Health (Administrative Services Organization) Division, SCRBH (ASO) Behavioral Health Advisory Board (BHAB) Meeting

Meeting Date: Location: Start Time: 3:00 p.m. May 23, 2022 **Zoom meeting/Conference Call** Adjourn Time: 4:10 p.m. **Attendance:** X=Present E=Excused **U=Unexcused** Name Representing **BOARD** Ε Spokane County (Chair) Kim Taylor Andrew Van Winkle Spokane County (Vice-Chair) Χ Alex Knox Χ **Spokane County** Alicia Paschall U Spokane County Craig Davenport Χ Stevens County James Mires U Spokane County Jill Burkholder Χ **Spokane County** John Nowels Χ Spokane County Sheriff's Office Leta Phillips Ε Ferry County At-Large Rep. Mark Bullock Χ **Spokane County** Χ Dr. Michael Lemberger Spokane County Michael Lindsly Χ **Spokane County** F Ronald Bacon **Ferry County OTHERS** Cara Reidy Χ **CSHCD SCRBH** Cat Nichols Χ **Spokane County Community Affairs** Gail Kogle Χ Spokane County and Northeast Counties Ombuds Jessica Thompson Χ **CSHCD SCRBH** Χ **CSHCD SCRBH** Justin Johnson Kathleen Torella Χ CSHCD SCRBH Nancy Locke Χ CSHCD SCRBH Χ Tom Gose Consumer Consultation Panel (CCP)

Vlad Lukin	Х	Spokane County and Northeast Counties Ombuds
MCOs – Guests		
Liz Perez	Х	Community Health Plan of Washington (CHPW)
Ashley Nelson	Е	Molina Healthcare
Kelli Miller	Х	Frontier Behavioral Health

## **AGENDA / MINUTES:**

#### 1. Welcome and Introductions - Andrew Van Winkle, Vice-Chair

• The March 2022 minutes were approved as written.

#### 2. Presentation – Eastern Washington 211 – Kelli Miller, Frontier Behavioral Health

- A PowerPoint overview of the service was provided.
- Eastern WA 211 provides resources to assist the state of Washington, local communities and First Responders during and after a crisis or disaster to provide non-emergency information and resource coordination efforts.
- Eastern WA 211 provides Individuals with transportation, food, Youth resources and referrals, students and families resources, resources within Spokane Public Schools, and emergency responses with Avista and Department of Health (DOH) COVID-19.

# 3. Presentation – 2022 Q1 Crisis Data Dashboard Annual Report – Jessica Thompson, CSHCD SCRBH

• The Crisis Data Dashboard showed Seventeen Thousand Five Hundred Forty-Six (17,546) Individuals were served. In comparing 2021 Fourth Quarter to 2022 First Quarter, an increase of forty-five (45) additional utilizers was due to an increase in the Regional Crisis Line and other crisis services. The total number of Individuals being serviced increased by two hundred four (204) and forty-one (41) more services were provided. An additional nine percent (9%) increase of involuntary treatment investigations diverted to other resources. The Regional Crisis Line is meeting all contract requirements helping Individuals get resources needed.

### 4. Administrative Presentation – CSHCD SCRBH – Justin Johnson, SCRBH

Additional programs looking to be expanded include:

- Children, Youth, and Families Mobile Crisis Teams, an enhancement of existing mobile Response services. The program will be available next month.
- School-Based SBIRT Program: The ASO recognized the need for investing in Youth behavioral health (BH) programs in 2020, precipitating the creation of two (2) new innovative programs in Spokane County (Youth Behavioral Text Line and the SB-SBIRT) in response to the unique behavioral health need of Youth in the region.
  - a) Through the Youth BH Text Line a 24-hour line providing peer support and mental health care providers to respond to Individuals through text, calls, and through platforms Youth are accessing. In April, eleven (11) new Youth accessed the line.
  - b) Through the SB-SBIRT project a uniform, confidential screening will be available to Youth within three (3) Spokane County schools this coming fall. Youth will have access to screenings identifying the support needed, then be provided immediate response. No unique

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identifiers are used; Youth can be immediately referred to a contracted provider for services until their insurance or medical necessity from Medicaid covers. Youth are immediately able to access the program to receive necessary services. The key areas SB-SBIRT supports is mental health, substance abuse and trauma.

- Recovery Navigation Program (RNP): Identifies the gab of Individuals coming out of the criminal legal system or in the community identifying needing resources but unable to connect to resources. This program is non-clinicals, RNP staff are Individuals with lived experiences in active recovery to mentor other Individuals through their recovery.
- **9-8-8 Update:** A brief update was stated. First major implementation of the state-wide national suicide call line will be in effect June 16, 2022. The line can be accessed now by dialing 9-8-8 to be transferred to the Regional Crisis Line.
- **Upcoming Projects:** Homeless Outreach and Stabilization Transition Teams (HOST) allows outreach teams to address behavioral health, substances, and mental health without insurance coverage. The goal is to see the Individual in the community, treat in the community and if necessary, bring in for inpatient services.
- 5. Consumer Consultation Panel (CCP) Report Tom Gose read the minutes from the March and April 2022 meetings.
- 6. Board Comments Some suggested resource programs or topics for upcoming meetings:
  - Ombuds Status;
  - Post recovery from the providers and Behavioral program;
  - Changes in medication prescribed;
  - · New groups prescribing medication used for substance abuse treatment; and/or
  - Partnership with Passages.

A motion was made, and the board approved to adjourn the meeting.

#### **DECISIONS:**

#### **ACTIONS:**

- Jessica Thompson will follow up with the metric used to define the High Utilizers in the Crisis Data Dashboard.
- Justin Johnson or Jessica Thompson will provide Youth Behavioral Text line data/spreadsheet to the board once the data is completed and available.

NEXT EVERY OTHER MONTH MEETING DATE/TIME/LOCATION:	Name of recorder:
July 25, 2022 - 3:00 p.m. / Zoom Meeting	Nancy Locke