

# SPOKANE COUNTY REGIONAL BEHAVIORAL HEALTH (ASO)

November 2022 Provider Bulletin



Happy Thanksgiving!

## SCRBH Contact Info

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### Resources for Contracted Providers

[www.spokanecounty.org/2908/SCRBH-Provider-Resources](http://www.spokanecounty.org/2908/SCRBH-Provider-Resources)

### SCRBH Requests for

Proposal/Information/Letters of Interest (RFP/RFI/RFLI)

[www.spokanecounty.org/4811/RFPRFI](http://www.spokanecounty.org/4811/RFPRFI)  
RFLI

## JANUARY 1, 2023 CONTRACT AMENDMENTS

The SCRBH team continues to work with the HCA regarding its 2023 BH-ASO agreement. The current estimated timeline is mid-December. As a result, provider agreements will likely not be ready for review and signature until early February 2023. As always, they will be retroactive to January 1. The HCA has confirmed it will be issuing a new contract. Therefore, to remain in alignment, SCRBH will be issuing new provider agreements as well. Please contact the Contracts team at [SCRBHContracts@spokanecounty.org](mailto:SCRBHContracts@spokanecounty.org) with any questions or concerns.

## CRISIS SYSTEM UPDATES: 988

### Who is our Spokane Regional Service Area (RSA) 988 HUB?

Frontier Behavioral Health (FBH) was chosen as the 988 Crisis Lifeline Hub for the Spokane County's RSA. All 988 calls pertaining to Individuals in the Spokane RSA will be routed to FBH. Individuals can call or text 988 or chat [988lifeline.org](http://988lifeline.org) 24/7 for themselves or a loved one in need of crisis support. For the user, their experience with 988 will appear the same across the state, rollout and implementation will vary from region to region due to available mobile crisis response teams and crisis stabilization services.

### Does the Regional Crisis Line (RCL) still exist?

Yes! Although Individuals can call 988 and be routed to FBH Lifeline HUB, the RCL remains active, and Individuals can contact either number in a behavioral health crisis.

### Are the services provided different?

Although the numbers may be different, the scope and response of the crisis engagement with Individuals contact the line remains the same for both.

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## CRISIS SYSTEM UPDATES: 988 (CONT'D)

Washington State is developing the **Native and Strong Lifeline**, the first program of its kind in the nation designed to support American Indian and Alaska Native People. Calls will be answered by Native crisis counselors trained in crisis intervention with an emphasis on cultural and traditional healing practices.

If you are a Veteran in crisis or concerned about one, dial 988 and press 1 to be connected to the **Veterans Crisis Line**. The Veterans Crisis Line serves Veterans, service members, National Guard and Reserve members, and those who support them.

**Take Action!** - For more information or to get involved in the current work regarding the Crisis Response Improvement work stemming from HB 1477, please go to the [HCA Crisis Response Improvement Strategy Committee](#).

## SECURE & NON-SECURE SWMSS RESOURCES

With the closure of the American Behavioral Health Services (ABHS) Secure Withdrawal Management & Stabilization Services facility in Spokane, we wanted to remind providers of other withdrawal management services in the region:

- **ABHS Parkside & Chehalis** - Secure SMWS Facility in Wenatchee and Chehalis  
<https://www.americanbehavioralhealth.net/locations/>
- **STARS** - SWMSS Facility in Spokane  
<https://spokanerecovery.org/>
- **Sequoia Detox Centers** – Detoxification Services (Medicaid Not Accepted)  
<https://sequoiadetoxcenters.com/>

## FAMILY YOUTH SYSTEM PARTNER ROUND TABLE (FYSPRT)

The Washington State Family Youth System Partner Round Tables (FYSPRT) provide a monthly opportunity for families, Youth, systems, and communities to strengthen sustainable resources by providing community-based approaches to address the individual behavioral health needs of Children, Youth, and families.

Through collaboration and resource sharing, FYSPRT enables not only family and system partners to inform Washington State's Children's behavioral health system but welcomes Youth from age 16-24 who are interested in improving the health of their communities. As participation is required of WISE providers, we encourage participants to schedule this on your calendar and participate in a worthwhile and important regional meeting!

For more information on how you, your clients, and their families can make their voice heard, go to <https://fysprt-northeast.org/> or contact Becky Hammill, Executive Director at [bhammill@passagesfs.org](mailto:bhammill@passagesfs.org).





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## SCRBH (ASO) PROGRAM HIGHLIGHTS

**Homeless Outreach, Stabilization, and Transition (HOST) Program:** In September 2022, the SCRBH (ASO) completed the competitive procurement process for the selection of a provider for the HOST RFP, with Frontier Behavioral Health (FBH) being selected as the recommended provider. The SCRBH (ASO) anticipates the roll-out of this program beginning in December 2022.

**Peer Pathfinder - Jail Transitions:** Passages Family Support (PFS) Peers assisting Individuals in navigating and obtaining services to address barriers to independence and recovery as they transition back to the community. Services include housing support, resource connection, behavioral health coordination, transportation support, habilitation and rehabilitation services, prevocational, and vocational assistance. For more information, please follow up with Heather Marshall, PFS Clinical Director, at [hmarshall@passagesfs.org](mailto:hmarshall@passagesfs.org).

**Children, Youth, and Family Mobile Crisis (CYMFC) Team Enhancement of Mobile Crisis Services:** As of October 2022, the CYMFC Program through Frontier Behavioral Health has been up and running, continuing to build and develop the team while working through workforce challenges. While the CYMFC program enhances and expands existing Mobile Crisis Response (MCR) services, it goes a step further in enabling Children, Youth, Young Adults and families to initiate care based on a self-defined crisis. Interventions are tailored to the Individual and family's unique needs, based on their strengths and considerate of their own culture.

## PLEASE WELCOME OUR NEW AOT COORDINATOR

The SCRBH (ASO) is proud to welcome our newest employee, Ashley Magee! Ashley will be filling the new Integrated Care Coordinator- AOT and Crisis System Administrator position. She brings her many years of experience in the crisis response system as a Designated Crisis Responder and DCR Supervisor. We are excited for her to join our team!

Ashley comes at an opportune time as various changes to the crisis system are underway. Stay tuned for more updates from the SCRBH (ASO).