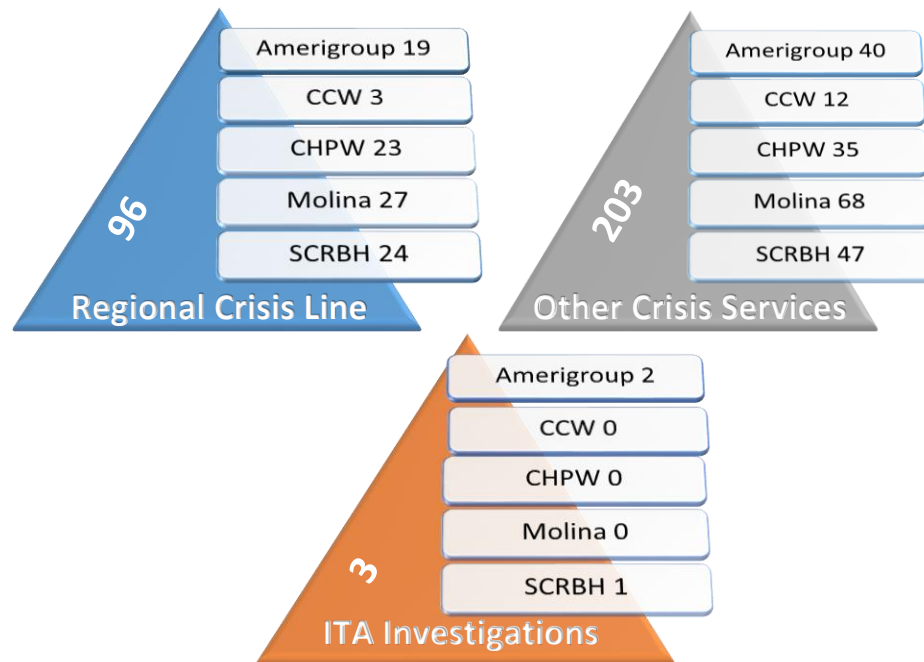




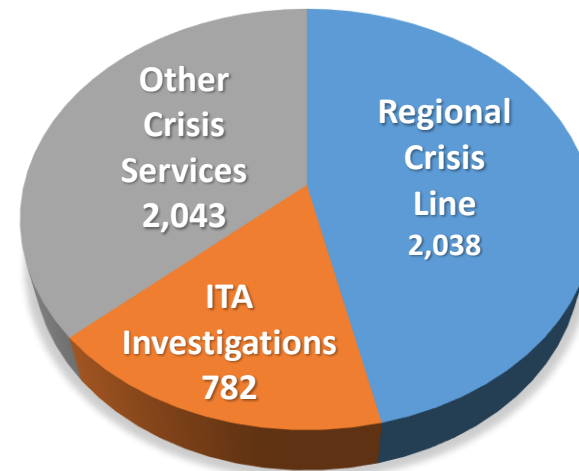
# CRISIS DATA DASHBOARD – QUARTER 3 OF 2023

As of 11/15/2023

NUMBER OF HIGH UTILIZERS

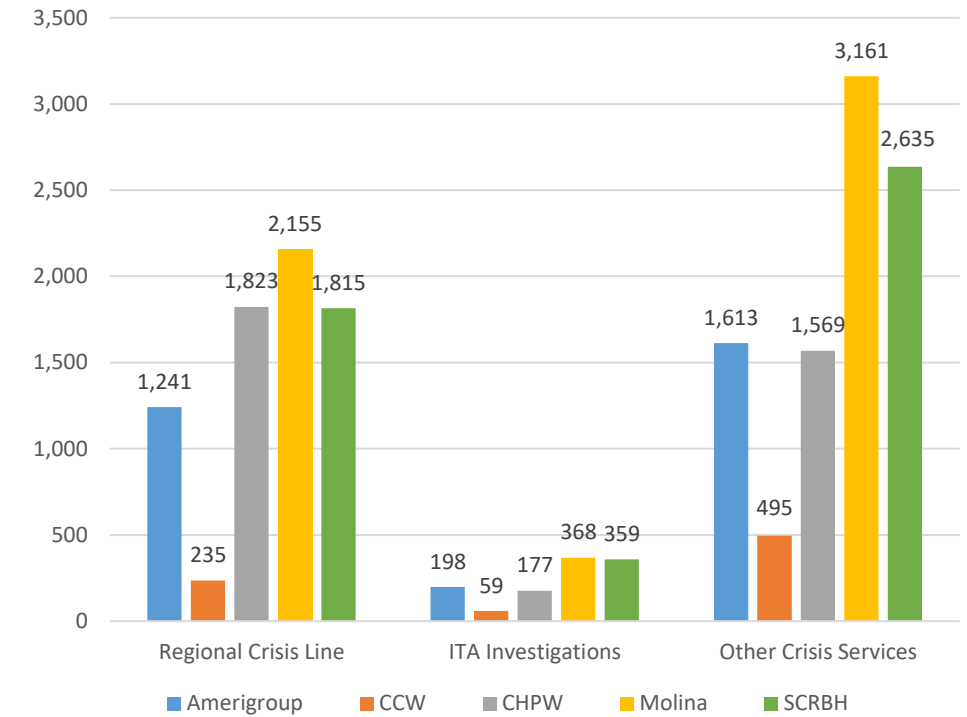


NUMBER OF INDIVIDUALS SERVED



5,987 Total Individuals Served by Unique Episode

SERVICES PROVIDED BY ELIGIBILITY



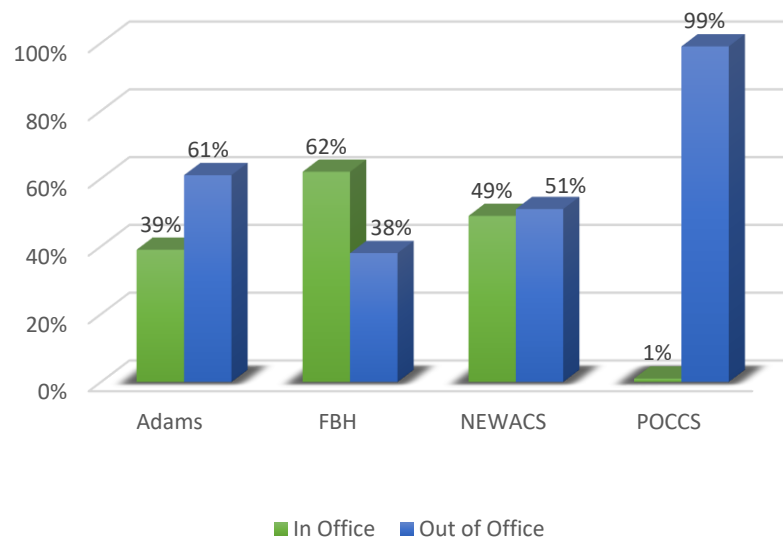
**302** High Utilizers

**11,688** Regional Crisis Hotline Calls

**4,863** Total Individuals Served

**17,903** Total Services Provided

PLACE OF SERVICE

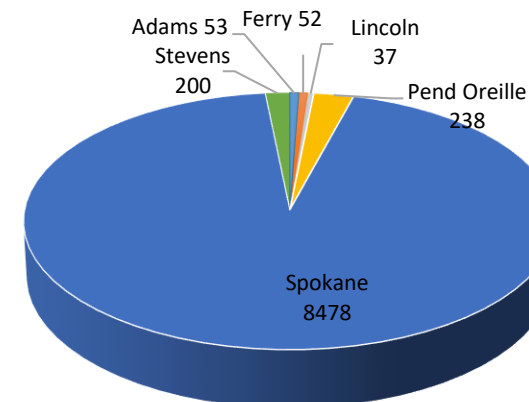


REGIONAL CRISIS HOTLINE

	Percent of Abandoned Calls (5% or less)	Average Answer Time (under 30 seconds)
July	0.17%	13 secs
August	0.13%	13 secs
September	0.08%	13 secs

MOBILE CRISIS RESPONSE ENCOUNTERS

Including Telehealth Services



INVESTIGATION OUTCOMES

