



Volunteers of America®

EASTERN WASHINGTON
& NORTHERN IDAHO

Integrated Care Model

Demographics

Chronically Homeless for 10+ years

Ethnicity/Race
83% - White
5% - Black or African American
8% - American Indian or Alaska Native
1% - Native Hawaiian or Other Pacific Islander
5% - Hispanic/Latino

60% of Women Fleeing Domestic Violence

385 Supported Apartments

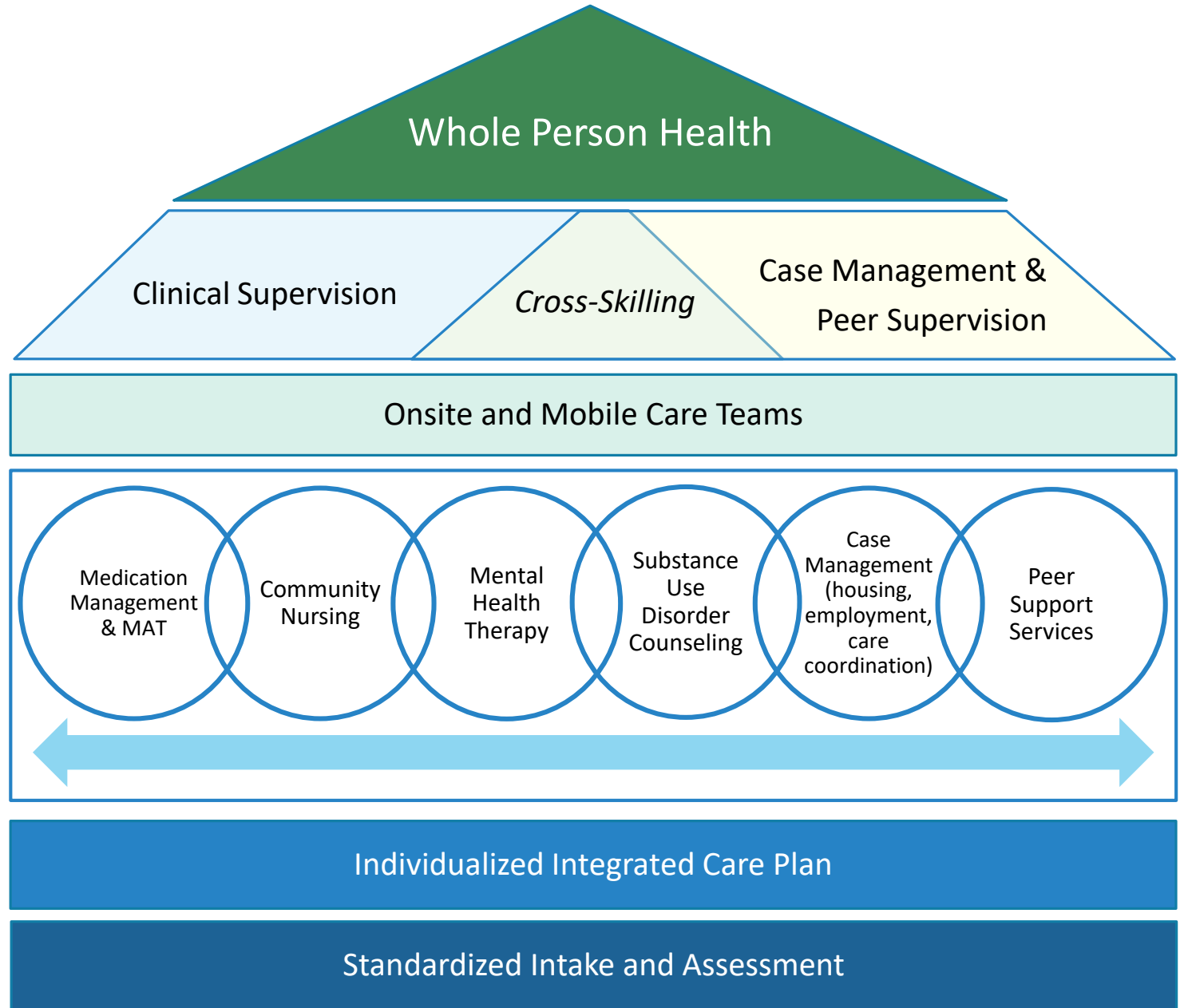
Limited Access to Clinical Care
– Only 20%

Shelter Beds:
100 – Women
20 – Teens
44 - Young Adults

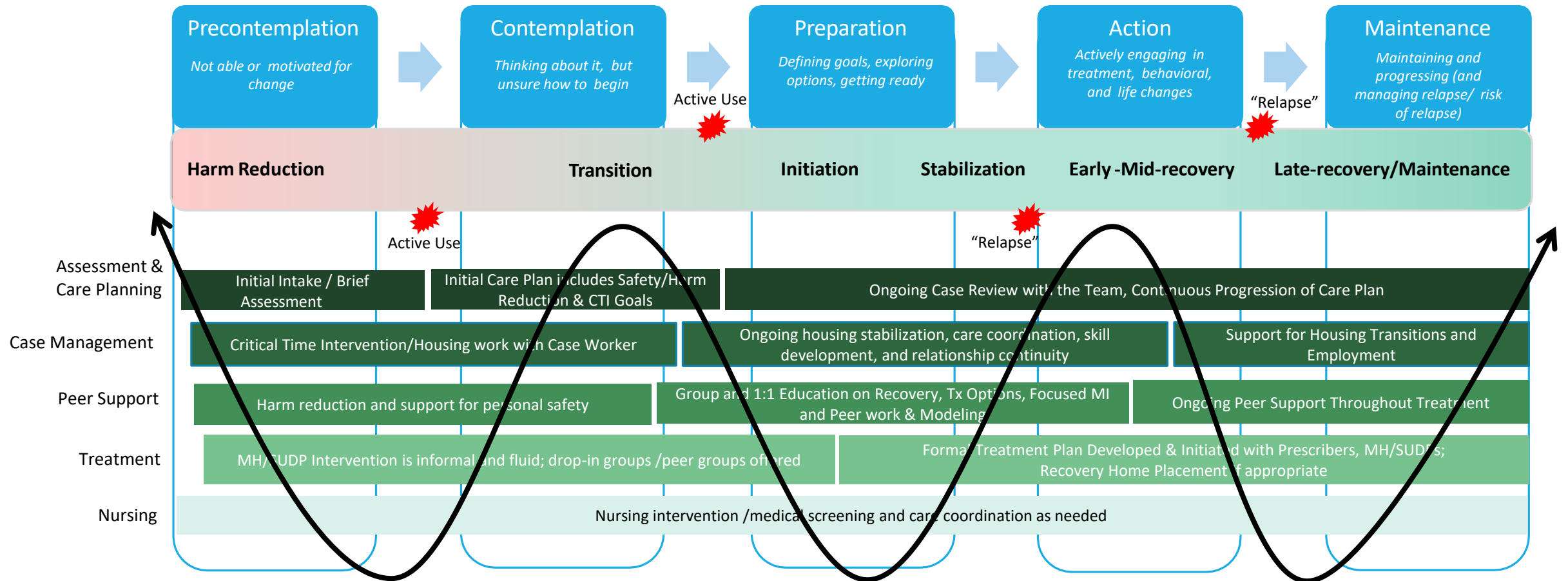


Over Utilization of Emergency Services

VOA Integrated Care



VOA Recovery Model Approach



Outcomes - VOA Annual Graduation Rate

Program	2019	2021
Shelter	30% within 90 days	21% within 180 days
Youth Transitional Housing	79% within 194 days	70% within 233 days
Permanent Supportive Housing	16% within 1160 days	9% within 818 days



Contact Information



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