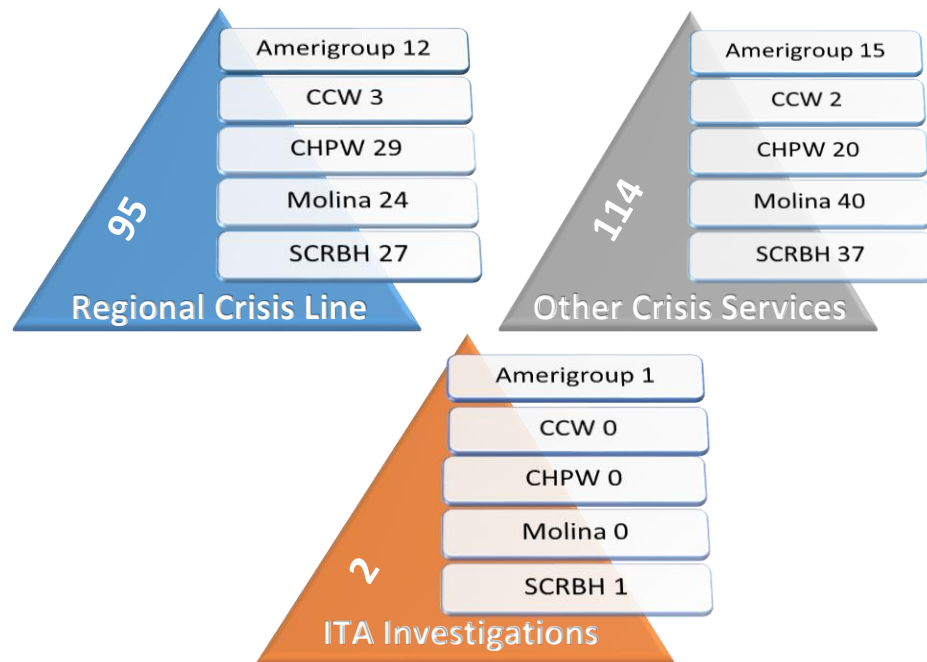




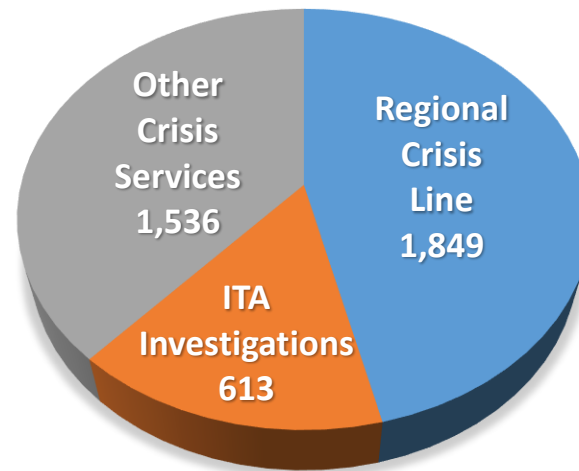
CRISIS DATA DASHBOARD – 2022 Second Quarter Reports

As of 8/25/2022

NUMBER OF HIGH UTILIZERS

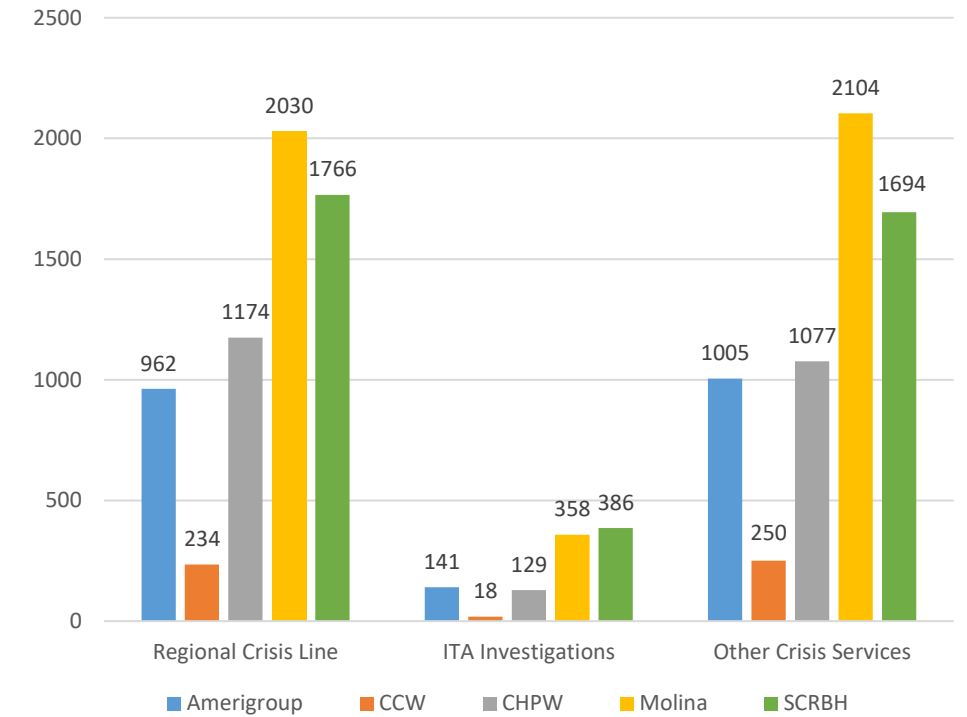


NUMBER OF INDIVIDUALS SERVED



4,825 Total Individuals Served by Unique Episode
3,998 Total Unduplicated Individuals Served

SERVICES PROVIDED BY ELIGIBILITY



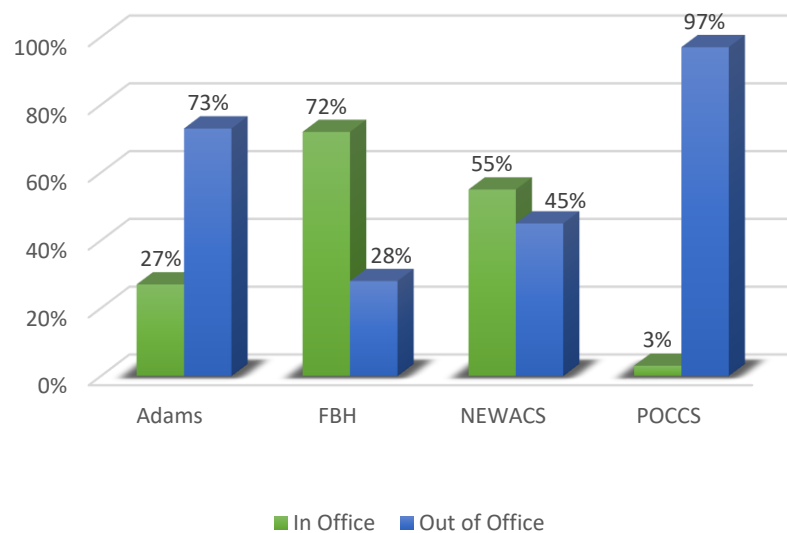
211 High Utilizers

11,095 Regional Crisis Hotline Calls

4,825 Total Individuals Served

13,130 Total Services Provided

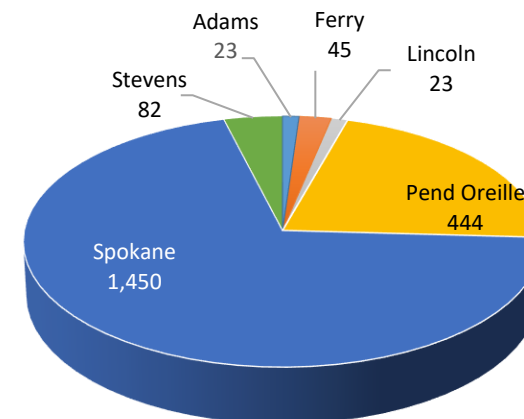
PLACE OF SERVICE



REGIONAL CRISIS HOTLINE

	Percent of Abandoned Calls (5% or less)	Average Answer Time (under 30 seconds)
April	3.5%	18 secs
May	2.0%	12 secs
June	2.2%	12 secs

MOBILE CRISIS RESPONSE ENCOUNTERS



INVESTIGATION OUTCOMES

