



COMMUNITY SERVICES, HOUSING, AND COMMUNITY DEVELOPMENT DEPARTMENT  
Kathleen Torella, Director

## AGENDA

### BEHAVIORAL HEALTH ADVISORY BOARD (BHAB) MEETING

**Monday, January 25, 2021 (3:00 – 4:30 p.m.)**

**Zoom Meeting:** <https://zoom.us/j/94951663135?pwd=UE8wS21HVdImSHJuVTA3eWdCQ0ExQT09>

**Meeting ID: 949 5166 3135**

**Password: 994647**

*(Phone number option provided in meeting appointment if needed)*

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- 3:00 – 3:05 **Welcome and Introductions** – *Alexander Knox, Chair*
1. Review and approve November and December 2020 meeting minutes
- 3:05 – 3:35 **PRESENTATIONS – QAPI Work Plan Evaluation for 2020 and QAPI Plan 2021** –  
*Angela Quadry*
- 3:35 – 3:55 **Ombuds Report and Calls Overview, November and December 2020** - *Gail Kogle, Cara Reidy*
- 3:55 – 4:05 **Consumer Consultation Panel (CCP) Report** - *Tom Gose*
- 4:05 – 4:30 **Board**
1. Updated BHAB Bylaws Review – Open Discussion
    - a. Conflict of Interest
    - b. Membership Terms
  2. Non-attending Board Member
  3. Membership Comments

**Opportunity for Public Address to the BHAB**

**Next Meeting: Monday, March 22, 2021**

